



## 2020 BREAKOUT REPORT: Capacity Building

**The Association provides training and technical assistance to build the capacity of community health centers to deliver effective, evidence-based health care.** In 2020, we explored how to host virtual trainings to enable our programming to continue. From support implementing social needs screening, to supporting our community's response to the COVID-19 pandemic, to amplifying our Medical Assistance Apprenticeship Program to meet the high industry demand for healthcare workers. Our services include one-on-one coaching, collaborative process improvement, and connections to industry experts.



### New Podcast – Community Health Commute

The Association launched the inaugural episode of our new podcast, [Community Health Commute](#), in November 2020 with the initial issues designed to share best practices and key information related to COVID-19 prevention, preparedness, and response. Over the past year, The Association has continued to produce a 15-minute commute-friendly conversation with a variety of experts delivering guidance and insights to support community health centers' work throughout the pandemic and beyond. The podcast is designed to listen to while biking, walking, driving, or busing to work. Episodes are available on any streaming platform where you get your podcasts.



### Association Internship Program

To build and diversify Association staff, The Association created a new internship program to attract candidates from various professional and cultural backgrounds with an interest in public health, low-income health care, social services, or public policy. Clarissa de Barros Lacerda, (pictured left) a graduate student at the University of Washington Evans School of Public Policy, became our first Public Policy Intern in the spring of 2020. Of her experience, Clarissa stated, "The work the Association does is crucial for people who struggle every day trying to be healthy in such an inequitable society, and I'm glad I had the chance to be part of your team. I'm sure other Evans School students will also benefit from this internship in the future."



**Washington Association  
for Community Health**

Community Health Centers  
Advancing Quality Care for All