

PARTNERSHIPS FOR COMMUNITY CHILDHOOD IMMUNIZATION CLINICS

September 28, 2021









Housekeeping

- Please keep lines muted when not speaking.
- This session is being recorded.
- Slides and a recording will be made available.
- Use the chat box to communicate throughout the presentation.
- We want to hear from you!
 - We have time for questions after each section.
 - We will also reserve time for you to ask questions, discuss your challenges, and tell us what works for your clinic at the end of the meeting.



Where we're headed...

- Building Partnerships
- Clinic Planning
- Clinic Logistics
- COVID Considerations
- Key Lessons

Building Partnerships

What practices can you share for building and maintaining successful partnerships?

Partnership Development

- Agreements
- Roles and Responsibilities
- Continuous Engagement
- Patient Demographics





Partnership "Dos"

- Designate one partner to convene the planning meetings
- Schedule all meetings at once you can always cancel
- Send meeting minutes promptly
- Map out what each partner is doing to promote the event (and other duties)
- Have all partners tour the event location together early in planning
- Cast a wide net for in-person interpreters
- Ensure IIS accounts are active for event workers from all partners
- ❖ Be honest about what your organization can and can't do



Questions?

Next up... Clinic Planning

Clinic Planning

What steps did you take to plan your clinic (ordering, scheduling, location, etc.)?

Pre-Clinic Planning

Location

- Target Population: Age groups, neighborhoods, underserved populations
- Access for target population (bus routes, common gathering places, trusted locations)
- Offsite vs Onsite (impact on daily clinic operations)
- Curbside: Ample area for lines of vehicles. Clearly defined Entrance and Exit
- Indoors: Space for social distancing and various stations
- Electrical, Internet, and other amenities (Restrooms, food, water)
- IT Support
- Weather

Staffing

- Your organization's staff
- Students (Nursing and Pharmacy)
- Volunteers (MRC)

Pre-Clinic Planning

- Promotion: Social media, community health workers, school nurses
- Incentives: Second Harvest, school supplies, raffles
- Standing Orders/Emergency Response Plan
- Parent Consent Process
- Volunteer Credentialing
- IIS Access
- Cold Chain
- Walk Through
- Forms in multiple languages
- Interpreters
- Down Time Forms/Process

Pre-Clinic Scheduling

- Pre-schedule larger volumes. Walk in model for smaller offsite clinics and our daily operating primary care clinics.
 - Walk in form completed by school nurse
- Designated schedules in electronic health record
- Patient volume is driven by available staffing
- Utilization of patient self-scheduling
- Pre-registration allows for efficient planning of event
- Scheduling patients in incremental slots reduces wait times and manages traffic/waiting area flow

Promotion and Location

- Promotional materials in multiple languages and shared via school district, libraries, boys and girls club,etc.
- Prizes and incentives
- Pre-registration/list from school
- Location is critical with easy access and exits
- Waiting room space to allow social distancing
- Places to sit with family groupings
- Water and snacks and space for observing if giving Covid vaccines

Free Back-to-School Clinic

Get it Done by Day #1!

offering all vaccines required for school and COVID-19 vaccine for everyone eligible

Where

Renton High School Health Center

400 S 2nd St. Renton, WA 98057

When

Wednesday, August 11 3:00 pm to 7:00 pm

Open to everyone ages 4-18 • No cost • No insurance or proof of residency required • Interpretation available.

To make an appointment, visit: solvhealth.com/book-online/0VJGM0
Walk-ins welcome! Need accommodations? Call: (425) 424-6310









Get your <u>FREE</u> COVID vaccine and \$10 gift card!

Insurance & Resource Assistance available

Tuesdays & Thursdays, 8 am - 5 pm Walk-ins and appointments! Free for everyone!

Address: 12704 76th Avenue South, Seattle, WA 98178

206-839-3540







Vaccine preparations

- Partnerships with access to vaccines and the correct transportation coolers
- Vaccine coordinator who can manage supply chain, handling, storage, and record keeping
 - Estimating volumes 10% over pre-registered numbers
- Internet and computers for WAIIS access and reporting
 - Back up hot spot



(*) Health Point

Questions?

Next up...
Clinic Logistics

Clinic Logistics

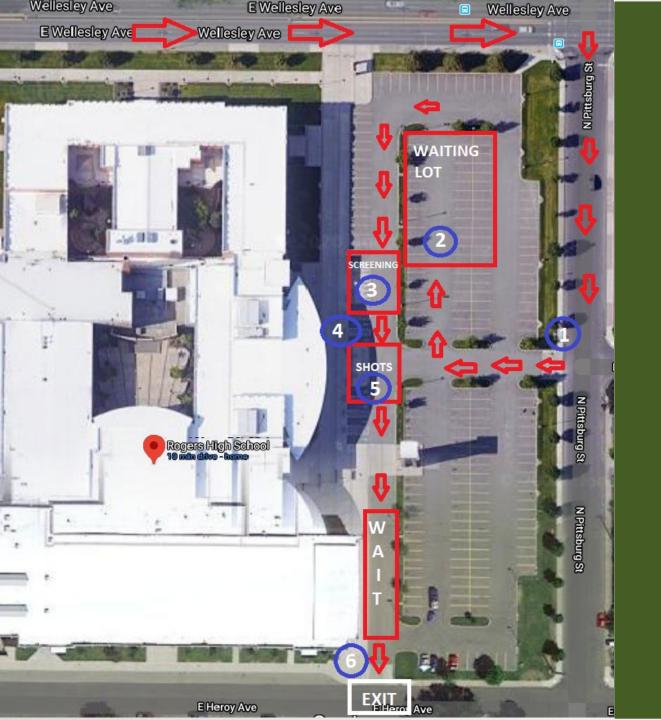
What would you like to share about clinic operations and logistics (staffing, clinic flow, vaccine management, etc.)?

Curb-Side Vaccination Project

VACCINE MANAGEMENT

Manage & Dispense **MEDICAL SCREENER** Ensure Vaccination is **VACCINATOR** Prepare & Administer appropriate **GREETER EXIT** Wait Period Before Welcome & Direct Leaving Patients/Parents





Schematic of
Drive-Up
(Curbside)
Vaccination Clinic



Staffing

- Designated Clinic Lead (1)
- Greeters (2-3)
- Way finders/runners (4-6)
- Vaccine coordinator (2)
- Screener/educator (4-6)
- ❖ Vaccinator (4-8)
- Translators in person/virtual (2 per language)
- Observer if doing Covid-19 vaccines (1-2)



Questions?

Next up...
COVID Considerations

COVID Considerations

What precautions did you take in response to the COVID pandemic?

Covid precautions

- Ensure staff has appropriate PPE for their role
- Have plenty of public masks available including peds
- Hand gel everywhere and as giveaways
- Set up chairs or waiting area for 6 feet distancing
- Use tape and signs to ensure social distancing and way finding



Questions?

Next up... Key Lessons

Key Lessons

What key takeaways and lessons learned would you share with others planning a community vaccination clinic?

Keys to success

- ✓ Engage community partnership
- ✓ Promotion
- ✓ Location
- ✓ Preparation for vaccines supplies, storage and handling
- ✓ Preschedule/on-site appointments
- ✓ Internet access for IIS
- ✓ Handouts reflecting vaccine info and care
- ✓ Right staffing mix
- ✓ Measures of success including post vaccine surveys

ATION CLIN

EN: FRIDAY MAY 21, 2021 3PM-6PM

ERE: ISLAMIC CENTER OF K 20857 108TH AVE SE KENT, WA 98031

AT: PFIZER BIONTECH VACCINE

*AGES 12+
*PARENT MUST BE PRESENT TO COM



What We Learned...



Be flexible! Inclement weather and hazardous air quality are part of life in the PNW



Conduct After Action Reviews



Schedule appointments



Always pack extra vaccine



Embrace the fanny pack



Wear appropriate PPE



How to Contact us...

Will Matney: wmatney@chas.org 509-444-8888

Kayla Myers: kmyers@srhd.org 509-324-1548

Katherine Gudgel: kgudgel@healthpointchc.org

Heather Stephen-Selby: hstephen-selby@healthpointchc.org



YOUR QUESTIONS...

Does anyone use a mobile clinic for these types of activities? How do organizations partner with local public health agencies?

What are best practices and how have other organizations been successful?

How do other centers do walk-in style immunization clinics without knowing what the child needs ahead of time? There is a delay in downloading the state vaccine registry into EHRs and knowing this makes it difficult in ensuring children get the right vaccine.

We are trying to streamline our immunization process in the clinic as well as relook at well child checks and just wanting to gain some ideas and thoughts from others.

Interested in the collaboration of hearing what other clinics are doing or give advice on what our clinic has done. I am more interested in when we start giving COVID vaccines to the younger population.

Thank you!

Please complete our short evaluation.

Hannah Stanfield hstanfield@wacommunityhealth.org

