



What is the Value Stream?

- Value Stream – refers to all of the steps or actions involved in a particular process.
- Value Stream Mapping (VSM) is used to determine if a given process adds value to the customer, a process adds no value to the customer, but is unavoidable, or a process adds no value and should be removed or eliminated.

What is the Purpose of VSM?

There are 3 primary purposes associated with Value Stream Mapping

1. Evaluate Current State

- i. Intentionally assess current state
- ii. Identify the existing steps of the process
- iii. Define the associated information (flow, cycle time, etc.)

2. Identify Waste

- i. Quantify the waste
 - a. Measure and define with data.



3. Provide direction for transformation

- i. Create the desired future state

What is the Goal of VSM?

Value Stream Mapping allows us to:

- **Map**
- **Visualize**
- **Understand** the flow of:
 - Processes
 - Patients
 - Materials
 - Information

The goal of Value Stream Mapping is to identify opportunities for improvement in order to **reduce waste and improve efficiency and effectiveness** (Quality).